

FIG. 1A

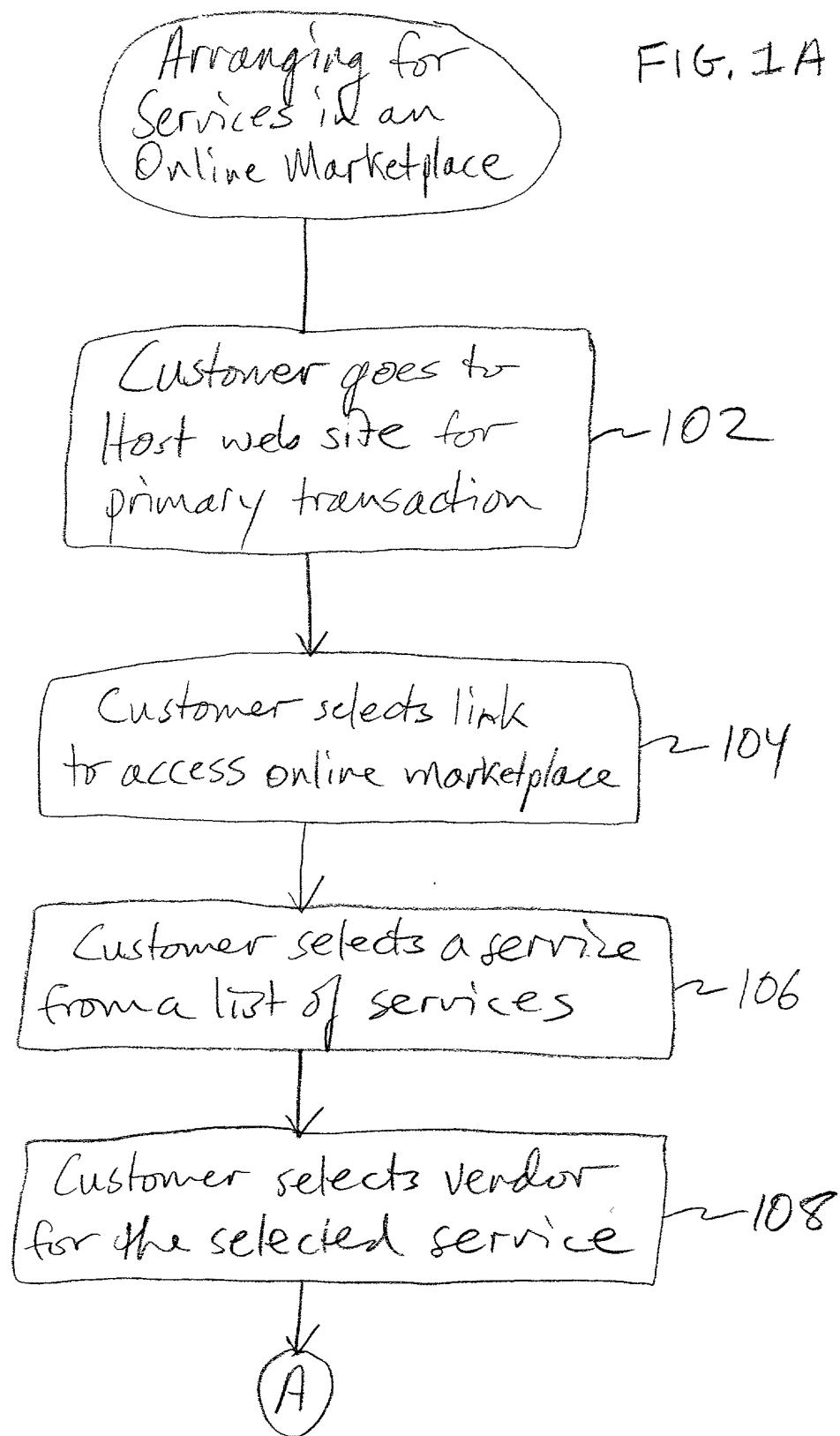


FIG. 1B

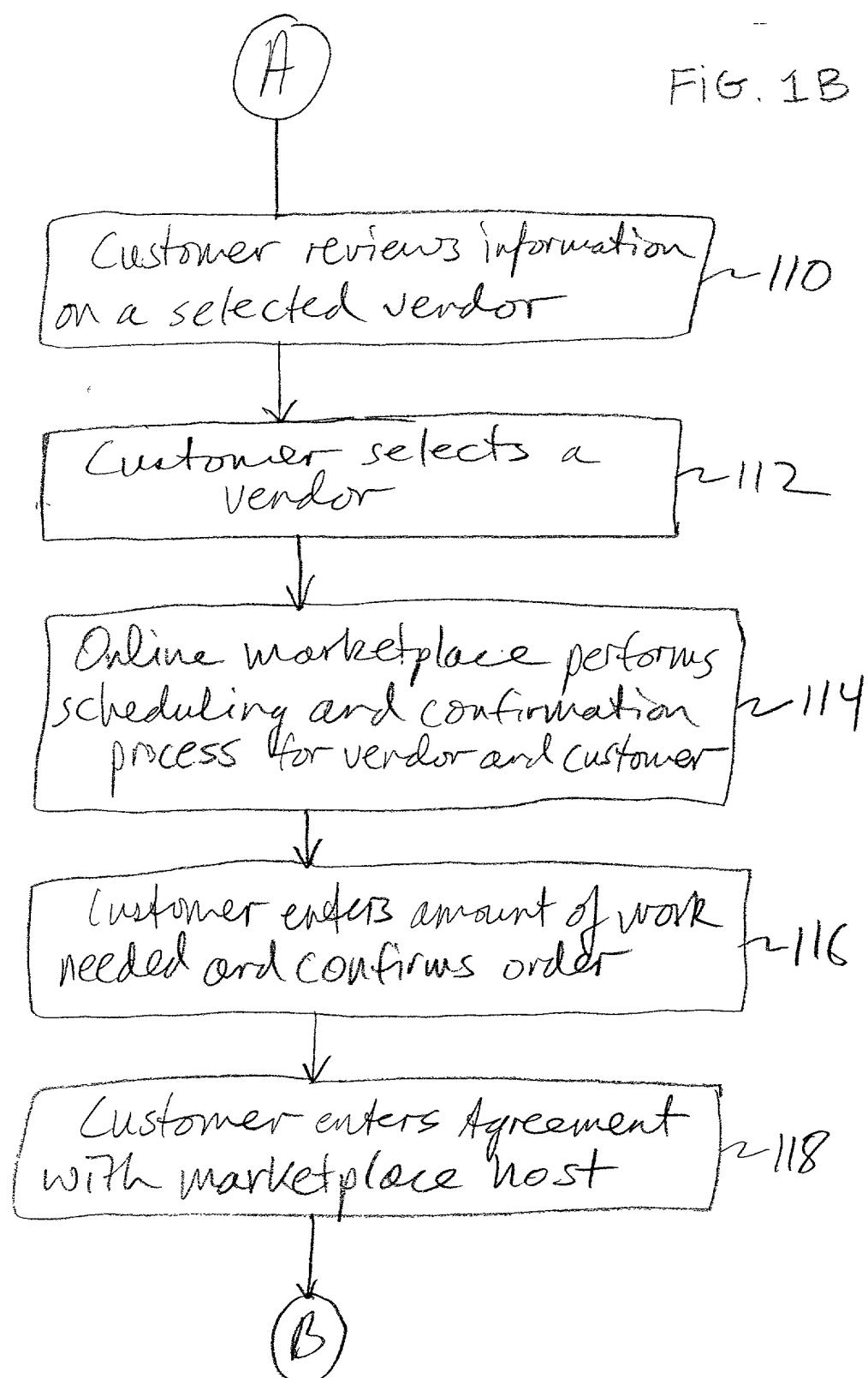
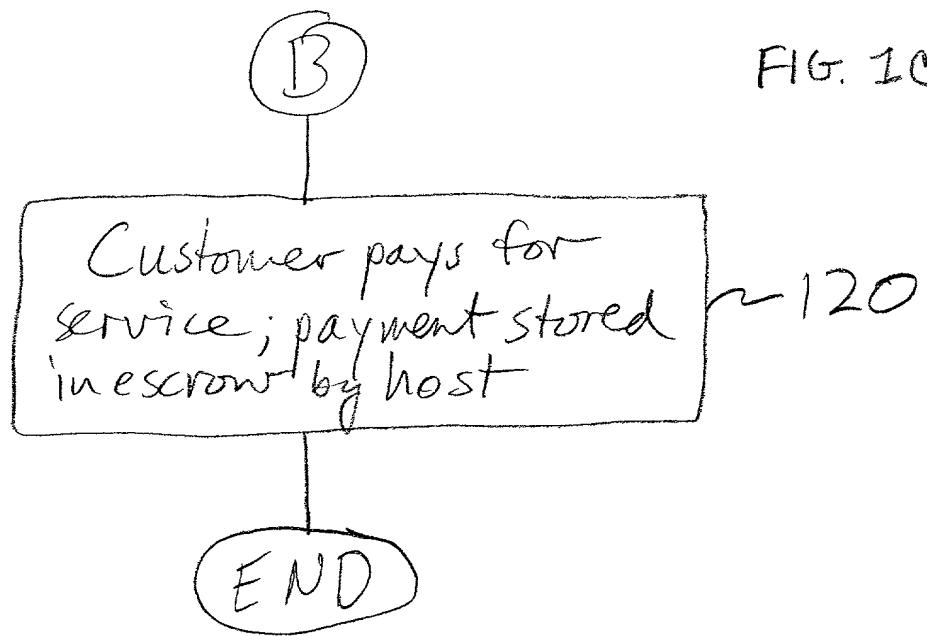


FIG. 1C



FILE SHARE SECTION

FIG. 2.4

U-Haul eMove: Moving information - Microsoft Internet Explorer

File Edit View Favorites Tools Help
Back Stop Refresh Home Search Favorites Print History
Address: Go
Links > Bookmarks My Yahoo! > Yahoo! Mail >
Change account info - Sign out

U-Haul eMove

Online Rates & Reservations
Quote
Moving Information

Moving information

For multiple-destination moves, please call 1-800-GO-UHAUL.

2. Choose your equipment
3. Equipment rates
Reserve
4. Moving supplies
5. Choose a pickup location
6. Payment info
7. Confirmation
[Get a new rate quote](#)

Moving from
State/province: Choose City: Or ZIP code:

Moving to
State/province: Choose City: Or ZIP code:

Schedule
When do you want to pick up the equipment?
October [2001]

Moving Tip!
Save time and money by renting your equipment on off-peak days, from Sunday to Thursday.

2:55 PM

TIME TABLE IN 322 E 32ND T

FTG. 2B

U-Haul eMove: Choose your equipment - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address: <http://1.com/alequote/equipmentselection.asp?SessionID=B6FF0533:6574:C073:4411:9F34:22D3D2B&typeofmove=oneway&einum=22681603> Do

Search Favorites History Print Stop Refresh Home

Change account info - Sign out

U-HAUL 2000

Online Rates & Reservations

Quote

1. Moving information

2. Choose your equipment

3. Equipment rates

Reserve

4. Moving supplies

5. Choose a pickup location

6. Payment info

7. Confirmation

Get a new rate quote

Frequently Asked Questions

How are you moving?

U-Haul truck with a U-Haul trailer

U-Haul truck towing your vehicle

U-Haul truck with a U-Haul trailer

U-Haul truck towing your vehicle

Done Start

FAHOUSE@DOCOMO.MP FAHOUSE@Move: C... Click Here Microsoft PowerFront Microsoft Word Microsoft Internet

2:56 PM

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E T 6.2C

A screenshot of a Microsoft Internet Explorer browser window. The title bar reads "U-Haul eMove: Equipment rates - Microsoft Internet Explorer". The main content area displays a quote from U-Haul. At the top left, there's a navigation bar with links like Home, Refresh, Stop, Search, Favorites, History, Print, and Go. Below that is a menu bar with File, Edit, View, Favorites, Tools, Help, and Links. The main content shows a quote for a 26' truck with a capacity of 1538 cu. ft. and dimensions of 22'3" x 7'7" x 8'5". It includes a "Choose your truck" section with a U-Haul truck image, a "Get a new rate quote" button, and a frequently asked questions section at the bottom.

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FI 6.2D

U-Haul eMove: Moving supplies - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address: [?sessionID=B0FF0533-6574-C073-4411-9F3422BD3D26&typeofmove=owner&return=226816038&equipmode=truck&selectedtruck=H-160](#)

Print History Favorites Search Bookmarks My Yahoo! Search AOL Keyword Alert

U-Haul eMove: Moving supplies - Microsoft Internet Explorer

Moving supplies

We suggest these tools to help make your move easier:

Utility Dolly
Your best choice for moving stoves, dryers, boxes, and dressers.
[End out more.](#)

Quantity: dozen @ \$10.00/dozen

Furniture Pads
Protection that pays for itself!
[Find out more.](#)

Quantity: @ \$7.00

Furniture Dolly
Perfect for moving large dressers, wall units, pianos, organs, freezers, and more.
[Find out more.](#)

Quantity: @ \$10.00

Appliance Dolly
Tall enough to provide the leverage needed to easily move refrigerators, freezers, and washers.
[Find out more.](#)

Quantity: @ \$10.00

Get a new rate quote

Moving Tip!
Based on your equipment choice and our moving experience, we have recommended moving supplies to make your move easier.

Continue →

Done **Start**

257 PM

FIT 6.2E
TUESDAY 22 SEPTEMBER

U-Haul eMove. You have a confirmed reservation. Microsoft Internet Explorer

File Edit View Insert Favorites Home Search Print Mail Discard

Address https://move.uhaul.com/reserve/summary.aspx?SessionID=8FF1033:6574-C073-4119-9E30225D3D2&elnum=21972423

Go

After CONFIRMED eMOVE reservations

You have a confirmed reservation

Print this page as a record of your reservation.

Your credit card has been charged the rental deposit of \$80.00.

- The balance is due at the time you pick up your equipment
- If you intend to pay the balance of your rental with a credit card, please bring your card in at the time you pick up your equipment

Reference #21972429

Moving Information

From LOS ANGELES, CA to PHOENIX EAST, AZ

Pickup date 07/17/2001

Preferred location:
U-HAUL CENTER DOWNTOWN
1836 S ARAPAHOE ST
(213)746-5910

Trucks include 3 days of use and 488 miles free. Towing items include 3 days of use and unlimited mileage. Damage waiver protection can be added at the time of pickup

Equipment

<input checked="" type="checkbox"/> Quick Survey	Take a few seconds to help us make your moving experience easier
10' truck (includes 3 days of use and 488 miles free, additional miles \$.40)	\$353.00
1 utility dollies	\$7.00
1 dozen furniture pads	\$10.00
Balance due at pickup (not including tax)	\$370.00

Moving tip:
U-Haul on month of with a cup

Done Start

NEED HELP LOADING & UNLOADING? Click here

10:54 AM

202

U-HAUL - SAN JOSE

FIT53A

Customer

Make Your Move on a Move

Simple Pick Location & Times of Both You Will Need

You have booked your U-Haul equipment to:

Move From

To

Los Angeles, CA

Phoenix, AZ

Your Pickup date is:

August 8, 2001

Your approximate arrival date is:

August 10, 2001

Check help you need in "City 1":

- Loading/Unloading
- Packing/Unpacking
- Carpet Cleaning
- House Cleaning
- Yard Work
- Painting
- Assembly/Disassembly
- Other (please specify)

Check help you need in "City 2":

- Loading/Unloading
- Picking/Unpacking
- Carpet Cleaning
- House Cleaning
- Yard Work
- Painting
- Assembly/Disassembly
- Other (please specify)

302

304

306

F T U T T T " E Z X E 2 D D T

F T U 3 B

CUT

make your move on eMove

Step 2: Review Moving Helpers in each city

Scheduled Pickup Time:	Moving Helpers in Los Angeles, CA 308
	1. John's Labor ✓ID * Review Load/Unload ✓ Pack/Unpack ✓ Carpets ✓ Yard Cleanup ✓ Housecleaning ✓ Carpets
	2. Sam's Moving Help ✓ID * Review ✓ Load/Unload ✓ Pack/Unpack ✓ Carpets ✓ Yard Cleanup ✓ Housecleaning ✓ Carpets
	3. Starving Slim ✓ID * Review ✓ Load/Unload ✓ Pack/Unpack ✓ Carpets ✓ Yard Cleanup ✓ Housecleaning ✓ Assembly
Scheduled Drop Off:	
	U-Haul Hayden Road Scottsdale Road Phoenix, AZ 85281
Size of Truck:	
14 Footer	
Towing:	None

Moving Helpers in Phoenix, AZ
1. JT Labor Express ✓ID * Review ✓ Load/Unload ✓ Pack/Unpack ✓ Carpets ✓ Yard Cleanup ✓ Housecleaning ✓ Carpets
2. Don's Moving Help ✓ID * Review ✓ Load/Unload ✓ Pack/Unpack ✓ Carpets ✓ Yard Cleanup ✓ Housecleaning ✓ Carpets
3. Starving Vaughn ✓ID * Review ✓ Load/Unload ✓ Pack/Unpack ✓ Carpets ✓ Yard Cleanup ✓ Housecleaning ✓ Assembly

✓ ID - What does this mean?

✓ ID means that the person has been verified for their identity. We want to ensure that our customers have access to safe & reliable helpers. And that is why we require all our moving helpers to verify their ID. Click more for details

ETG. 3C

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Take your move on eMove
eMove

Step 3: Review each moving help partner
Stats for last 6 months

Userid: John

of yrs on eMove: 2 ~ 3 | 2

of Moves made : 25
 Hourly Rate: \$.
 Policy: 316

See detailed Policy

Tue - Sun/9:00 am - 9:00 pm;

Not available on Mondays

Hello, I am John – a student at the Phoenix Community College. I have helped customers move before and enjoy meeting new people. I am a member of the Phoenix Urban League & participate in Youth Soccer. I do everything from packing & loading to yard work & appliance assembly. Read my reviews to learn more about me

~320

FTBD

ONLINE

make your move on eMove

Step 4: Schedule & Confirmation Process

Scheduled Pickup Time:	Cancellation Policy: See Cancellation Policy																		
Aug 8, 2001, 8:00 AM	Policy																		
U-Haul Beverly Hills 2621, E. Indian School Beverly Hills, CA 90210	<table border="1"><tr><td>8:00</td><td>9:00</td><td>10:00</td><td>11:00</td><td>12:00</td><td>1:00</td><td>2:00</td><td>3:00</td><td>4:00</td></tr><tr><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td></tr></table>	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00											
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00											
Scheduled Drop Off:	<table border="1"><tr><td>8:00</td><td>9:00</td><td>10:00</td><td>11:00</td><td>12:00</td><td>1:00</td><td>2:00</td><td>3:00</td><td>4:00</td></tr><tr><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td><td>\$0.00</td></tr></table>	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00											
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00											
Size of Truck:	14 Footer Towing: None																		

Based on our estimates of moving times, we estimate you will need about **8 hours** to accomplish what you've outlined in your request.

Click here to find our more about moving help estimator tools..

~324

Time Estimator:

~322

~326

You indicated that you need the following help:
 Loading & Unloading Carpet Cleaning
Please tell us how many hours of labor you wish to purchase? _____ hrs

How many "moving help partners" you will need? _____

CONFIRM

FT 6.4



make your move on a Movie

Step 5: Payment Screen

Scheduled Pickup
Time:
Aug 8, 2001; 8:00 AM
U-Haul Beverly Hills
2621 E. Indian School
Beverly Hills, CA
90210
Scheduled Drop Off
U-Haul Hayden Road
Scottsdale Road
Phoenix, AZ-85281
Size of Truck:
14 Footer
Towing: None

Thank you for choosing John's Labor. Please verify all information

Number of Hours Purchased: 8

Type of Moving Help Requested:

↗ Loading & Unloading ↗ Carpet Cleaning

Total Estimated Cost: \$ 120 ↗ 328

Please enter your Credit Card Information & Expiration Date

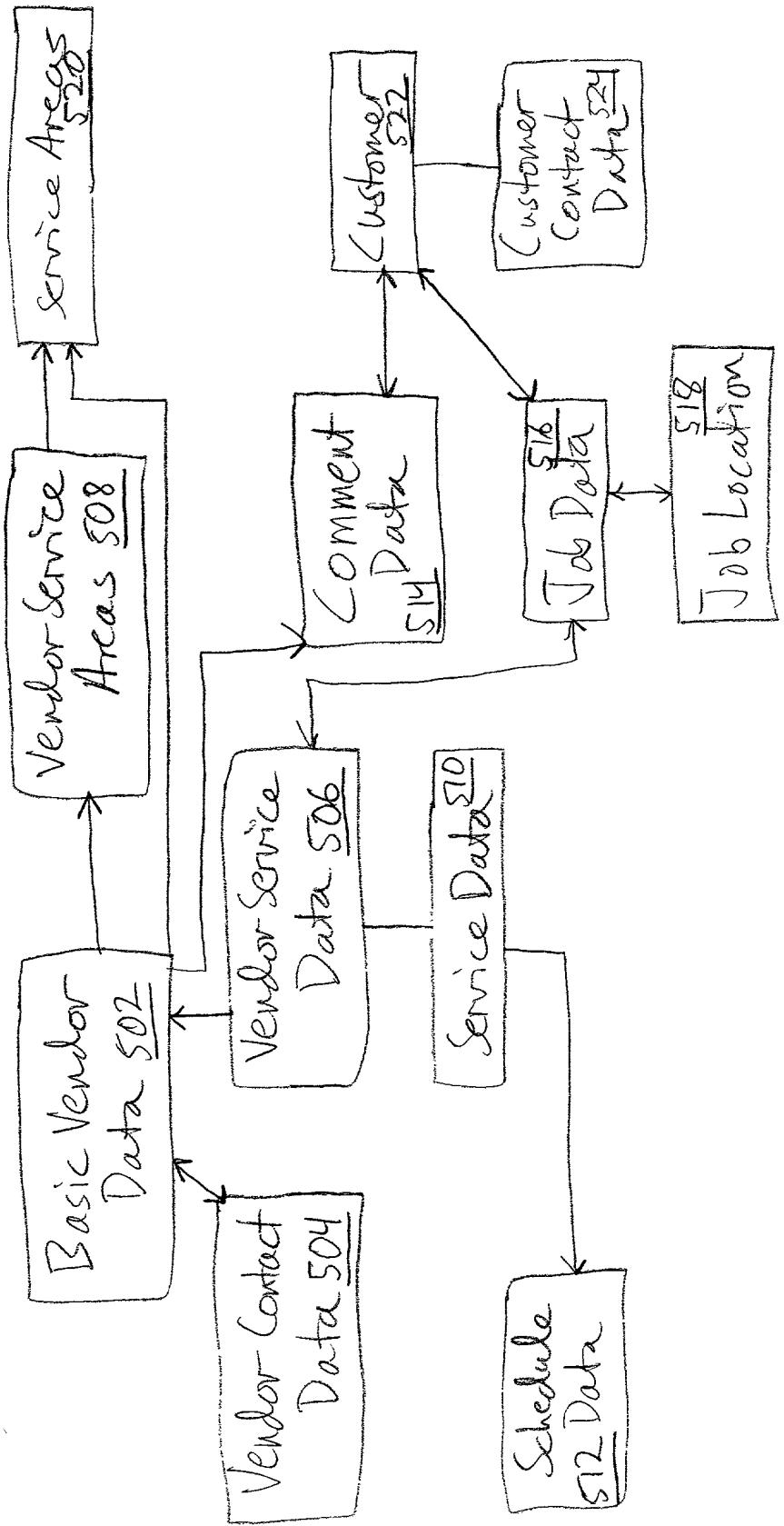
Please enter a mobile/pager you can be reached at: _____?

Here is your confirmation number: S V 8 3 4 T R ↗ 330

Keep this confirmation code very carefully. Giving this number over to the vendor will allow the vendor to be able to charge your credit card for the above amount. Please note that these funds will be held in escrow until the services are rendered satisfactorily. Any questions, send email to customerservice@uhaul.com

Please do visit us back and fill out the customer review section. IT is very important that you review your moving help partner. Your feedback allows us to establish a quality service for your moving customers.

Click here to Complete Purchase



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FIG. 6

Online Marketplace Application

